Lenovo Dock Manager

A Smarter Way To Work

Lenovo's Dock Manager is an innovative software solution for Windows 10-based PCs that significantly reduces IT managers' efforts by automating critical firmware updates to the dock, with limited interruption to the end-user's workflow. Additionally, it provides IT managers with the ability to query dock related information, all without the IT manager ever having to be on-site.

In an age where working from home is rapidly becoming the norm, this is a must-have solution. Although popular, remote working does create several new challenges. When it comes to installing and managing their technology, both employees and IT managers find it difficult to get home offices up and running without the on-site access they are used to.

Thankfully, Dock Manager directly addresses these challenges and offers a host of practical solutions.

How Does Dock Manager Change The Way You Work?

Automated Updates
Dock Manager was designed to streamline the workflow of IT managers. All you've got to do is handle the one-time deployment. After that, it will automatically run in the background and download firmware updates from Lenovo Support or a local repository on your network.

Workplace Versatility
Dock Manager is an incredibly dynamic and flexible solution that can be used in nearly any working environment, including open-seat and assigned seating offices and home offices with a VPN enabled.

Effortless Deployment
Dock Manager makes deployment easy by supporting a wide range of deployment methods such as Microsoft Endpoint Manager and System Centre Configuration Manager (SCCM).

Remote Information Query
With Dock Manager, IT managers can gather crucial information about a dock and its attached devices remotely by sending a query via PowerShell. A wide range of information can be gathered on demand, such as the dock's firmware version, connected USB devices (PID & VID), monitor brand & model, and more.

Universal Compatibility
Compatibility is never an issue with Dock Manager as it was designed with universal compatibility in mind and works with any Windows 10-based PC.

Enhanced Data & Reporting

What Can Dock Manager Tell General Users?

Once you have installed Dock Manager on your supported dock, you can easily access key information about your dock, such as the dock's device information, the type of dock, the old and the new firmware's release date, and the date of the last update.

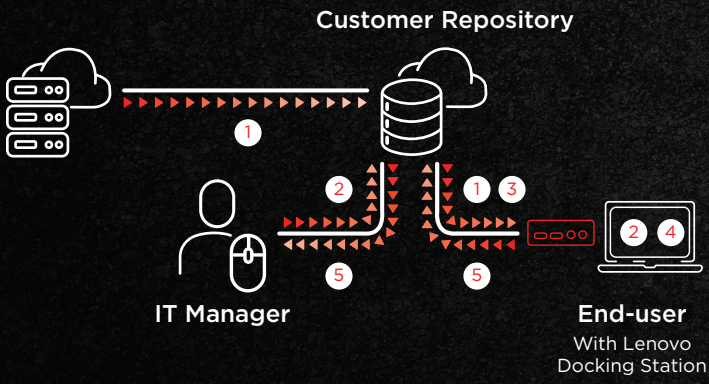
What Can Dock Manager Tell IT Managers?

By using PowerShell to send queries, Dock Manager can also send you information such as the firmware version of your dock, the model of the dock, as well as information about attached USB devices (PID & VID), and the model and brand of external monitors.

Automated Firmware Updates

In the past, updating a large fleet of docks would require a huge amount of work and effort from IT managers. With our latest Dock Manager application, IT managers can just set up the docks and let them handle updates automatically.

Today, the process is simple, quick, and automated:



1. All the IT managers have to do is deploy Dock Manager and set up the local repository during the initial notebook image deployment or when SCCM distributes it.
2. Next, the IT managers will choose how they want the Dock Manager to handle updates, how frequently to run updates, and where to source the update from. There are 3 update modes to choose from: default behavior, no user confirmation, and silent mode, and firmware can be downloaded from Lenovo Support or the customer's local repository.
3. Once configured, Dock Manager will retrieve the firmware following via the IT manager's instructed source.
4. Dock Manager will then follow the update mode selected and either ask the user to run the update once downloaded, silently run the update in the background, or display a message at startup.
5. During the operation, Dock Manager will detect the dock's model, retrieve the current firmware information, download the latest version, and install it on the dock.

Engineered For Versatility

The Lenovo Dock Manager was designed to support a wide range of PC models and manufacturers and easy integration with past and future Lenovo docking solutions. Below is a list of supported operating systems, PCs, management tools, and Lenovo docks.

PC Compatibility

- Compatible OS: Windows 10
- Compatible PC: Any make or model using Windows 10
- Windows Management Instrumentation Query: Dock Manager provides industry-standard PowerShell queries

Dock Compatibility

- ThinkPad USB-C Dock Gen 1
- ThinkPad USB-C Dock Gen 2
- ThinkPad Thunderbolt™ 3 Dock Gen 1
- ThinkPad Thunderbolt™ 3 Dock Gen 2
- ThinkPad Thunderbolt™ 3 Workstation Dock Gen 2
- ThinkPad Hybrid USB-C With USB-A Dock
- Lenovo Thunderbolt™ 3 Essential Dock

Learn More About Dock Manager

To make adjusting to the updated workflow as straightforward as possible, we have attached some resources.

- How to Setup a Local Repository
- Where to Download Dock Manager and Our User Guide
- Dock Manager Deployment Guidance